

Impartiality Statement

Certification Body SVV Praha for Adhesive Bonding

For the credibility of Certification Body SVV Praha for Adhesive Bonding is necessary that it be impartial and be considered as such by clients and other parties.

With its documented quality system, policies and procedures, Certification Body SVV Praha for Adhesive Bonding manages conflicts of interest. These either do not exist or are solved in such a way, so that they do not adversely affect the activity of the Certification Body.

To gain and maintain trust, it is essential that the decisions of the certification body are based on objective evidence of conformity and non-conformity obtained for assessment. The decisions must not be influenced by other interests or parties.

In particular, the threats to impartiality arising from the following must be excluded:

- a) self-interests of persons or bodies that primarily exercise their own financial interest.
- b) **self-review** by persons who review the results of the work they have done themselves. Such a risk arises in the event if the Certification Body assesses the management system of the client to whom it provided consultancy.
- c) giving preference to one client over another.
- d) **family, friendly or confidential relationships** that arise with persons or bodies having too close relationships with each other, influencing the course of the assessment, e.g. when other persons are trusted instead of searching for and documenting objective proof.
- e) threats or unauthorized coercion arising from persons or bodies (e.g. client, interested parties) in which it is possible to suppose that overt or covert coercion (intimidation, competition) has occurred.

Impartiality, conflict of interest management and objectivity of the Certification Body SVV Praha for Adhesive Bonding is reviewed at regular intervals by the Certification Council - the independent commission for ensuring impartiality, appointed by the executive of SVV Praha, s.r.o.

In Moravany, on March 15, 2024

ítězslav Frank, Ph.D.

Head of Certification Body

Marián Krivánek Deputy Head of Certification Body